

EUROTROPIC HOLIDAYS

Rental Contract, Terms and Conditions.

1. How to Make a Reservation:

There is no contract made between the client & eurotropic holidays until a confirmation invoice has been issued. All documentation will be sent to the party leader who must be over 18 years of age & is deemed responsible for all matters relating to the holiday.

2. Initial Payment:

All payments are to be in € euros otherwise agreed. At the time of booking you will be asked to pay an initial deposit of 30% of the total cost of the property. This payment is your only commitment until 6 weeks prior to your departure.

3. Balance of Payment:

The balance of your holiday cost must be paid at least six weeks before your departure as stated above. Please ensure that the payment is made within that time, otherwise we reserve the right to treat your booking as cancelled, and in which case you could be liable to pay us the cancellation charges detailed below. If you arrange your holiday within 6 weeks of travelling then full payment is due with your booking.

4. If you wish to cancel your booking:

You must do so by sending written confirmation. The person who signed/submitted the booking form must also sign the letter. In the event of a cancellation and to compensate for the expense of processing your booking and for any loss that may result from being unable to re-sell the holiday, we charge the following cancellation fees:

Period before departure within which cancellation notice is received:	Amount of cancellation fee (as % of holiday cost)
More than 43 Days	Initial Payment
42 – 29	60%
28 – 0	100%

5. Insurance Requirements:

Holiday and travel insurance, including cancellation cover is essential for your own protection and we strongly recommend that you and all members of your party be suitably insured.

6. Party Size:

At no time must any more persons occupy a property than stated on the booking form, except with prior written agreement. Property owners or their agents reserve the right to refuse admittance if this condition is not observed.

7. Problems with your Property:

If you have a problem during your holiday, immediately inform the Local Agent who will then endeavour to put things right. If you fail to do this we cannot accept responsibility, as we have not had the opportunity to investigate and rectify the problem.

8. Occupancy:

Your accommodation is available from 3pm on day of arrival and must be vacated by 10am on day of departure. The maid needs this time to prepare the accommodation properly for incoming guests. However if circumstances permit these times may be varies, but this must be pre-arranged.

9. Breakages & Damages:

We request a security deposit of 200 € to be paid at arrival, which will be refunded on departure. We do trust you to report any breakages of damage to our Agents and you will be required to pay for any repairs or replacements as necessary, or if the property is left in an unreasonable condition & extra cleaning is required.

I agree to all conditions above:

Tenant's Signature; Place; Date;

*This form must be printed, signed and sent back by post to the address given to you when confirming your reserve.

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10. Property Standards:

We have carefully selected and inspected all the properties that we advertise and we endeavour to maintain high standards: However, inevitably, items break or require maintenance, therefore please be aware that you may encounter maintenance staff and gardeners during your stay. Please note that tiled surfaces can become very slippery when wet, take extra care if your feet are wet after using the pool. Please also remember that these are people's homes so please leave the villa or apartment in a reasonably clean and tidy condition. Before leaving you must sweep floors, wash up and put kitchen utilities away, take linen to the washing room, and dispose of the rubbish. We reserve the right to charge for extra cleaning if necessary.

11. On Arrival:

Immediately upon arrival at your holiday home please familiarise yourself with the layout of the property and identify potential hazards e.g. unexpected steps, slippery surfaces etc. Please also read the safety precaution information contain within the guest book.

12. Noise:

Some of our properties are in rural locations and as such there maybe farmyard noises in the vicinity. Road works and or building work in close proximity to our properties may occur without any prior warning, this is understandably beyond our control... we will though endeavour to inform you should we become aware of any such works.

13. Safes:

In those properties that provide a safe for guest use we cannot accept responsibility for any loss under any circumstances.

14. Properties Close to Golf Courses:

Please be aware that the risk of stray golf balls entering gardens/patios of properties near golf courses is unavoidable.

15. Pets:

We regret that pets are not permitted at any of our properties; there may be occasions where the property owner gives his contentment.

16. Included in the Cost:

Towels; but not pool towels (unless otherwise stated). Pool & garden maintenance.

Law & Jurisdiction:

The rental contract is valid only for the number of persons stated within it. These terms and conditions of the contract and all matters arising from them are subject to Spanish law & to the jurisdiction of the Almuñecar courts.

I agree to all conditions above:

Tenant's Signature; Place;Date;

Eurotropic Holidays ; La Herradura

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